

BasiCare Plus®

24/7 Physician Access with Zero Copay

Welcome to your
mobile healthcare

82% of all illnesses are served by telehealth. *BasiCare Plus* provides access to an MDLIVE® physician for you and your family anywhere in the country by phone or video!

BasiCare Plus Highlights:

- Unlimited 24/7 physician access
- Board certified physicians in every state
- Zero copay with unlimited access
- Prescriptions sent to your pharmacy
- Family members included

IMPORTANT – You must activate your account before using your service. This can be done on or after the start date. Follow the activation instructions below.

How to activate – two options

1. Visit: basicareplus.com/members
2. Or Call 888-674-2490

Once activated we encourage you to download the MDLIVE app from Google Play® or iTunes® store. This will assure that you will always have a way to connect when illness occurs.

How to use your service – three options

1. Call 888-674-2490
2. Use MDLIVE app
3. Sign in at members.mdlive.com/247doctor

Your group ID is **247Doctor**

You must wait for the start date of your service to activate. Please remember to share this information with your adult family members.



BasiCare Plus® is not an insurance program and telemedicine services should not replace a primary care physician. Use of this service is strictly for non-emergency, general illness. Members of BasiCare Plus® pay a monthly fee for the service. Powered by: **MDLIVE**